

**From:** Trotta, Jacqueline  
**To:** [Healey, Richard](#)  
**Cc:** [Johnson, Miles](#); [McDonald, Scott](#); [Bolenbaugh, Jason](#)  
**Subject:** RE: Online Water Pollution Complaint Reporting Form Submission  
**Date:** Wednesday, April 01, 2015 9:53:00 AM

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Richard,

As you requested below, I called the City yesterday and left a message. Mayor Ron Burge called me back this morning and said they know about the overflow and the cloth had been removed. He said that manhole is in a low spot where both the south and north side influent converge. He said the only time it overflows is with a heavy (4-5 inch) rainfall. He said besides this most recent overflow, the last one that occurred there was roughly 2 years ago. He said they are going to add another extension to the manhole and will be sending a follow-up written report to the Department. He said they will keep an eye on that area to ensure the problem has been corrected.

Thanks,

Jacqueline Trotta  
Enforcement Analyst  
Water Division  
Arkansas Department of Environmental Quality  
5301 Northshore Drive  
North Little Rock, AR 72118  
501-682-0632

-----Original Message-----

From: Healey, Richard  
Sent: Tuesday, March 31, 2015 12:26 PM  
To: Trotta, Jacqueline  
Cc: Johnson, Miles; McDonald, Scott; [bsgrigsby@hotmail.com](mailto:bsgrigsby@hotmail.com); Bolenbaugh, Jason  
Subject: FW: Online Water Pollution Complaint Reporting Form Submission

Jackie

Please contact the City of Cave City regarding this SSO and what corrective actions they are undertaking. Please report back to Ms. Grigsby and Inspections.

Thanks

Richard C. Healey  
Enforcement Branch Manager  
Water Division  
Arkansas Department of Environmental Quality  
501-682-0640  
[healeyr@adeq.state.ar.us](mailto:healeyr@adeq.state.ar.us)

-----Original Message-----

From: Bolenbaugh, Jason  
Sent: Tuesday, March 31, 2015 10:16 AM  
To: [bsgrigsby@hotmail.com](mailto:bsgrigsby@hotmail.com)  
Cc: Healey, Richard  
Subject: FW: Online Water Pollution Complaint Reporting Form Submission

Ms. Grigsby,

Good morning. The City of Cave City (AR0022110) is supposed to report Sanitary Sewer Overflows such

as the one you described to the Water Division Enforcement Branch so any remediation efforts can be monitored. Therefore, I am sending your complaint to Richard Healey, Water Division Enforcement Branch Manager, so he can assign it to an Enforcement Analyst for further review. Should any overflows continue please do not hesitate to contact the Enforcement Branch so they can contact the city.

Thank you,

Jason Bolenbaugh  
Inspection Branch Manager  
ADEQ Water Division  
Phone: 501-682-0659  
bolenbaugh@adeq.state.ar.us

-----Original Message-----

From: no-reply@adeq.state.ar.us [<mailto:no-reply@adeq.state.ar.us>]

Sent: Tuesday, March 31, 2015 9:22 AM

To: Complaint-Water

Subject: Online Water Pollution Complaint Reporting Form Submission

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Property Owner: Shirley Grigsby  
County: Sharp  
Name:  
Address:  
City:  
State:  
Zip:  
Phone:  
Email: bsgrigsby@hotmail.com  
Division: Water  
Date: 3/31/2015  
Time: 9:10:33 AM

Description of Problem:

I'm not sure if this classifies as a water problem. I have lived in this house since the beginning of 2010. The city sewer line runs through the back of my property which is approx. 2 acres. Every time we have a heavy rain the eastern most manhole overflows on to the property. Once we found a hypodermic syringe uncapped and sticking up out of the manhole. I have complained to the water department on several occasions, but it still isn't fixed. They have tried, i have to admit. They have installed extra rings on the manhole but it hasn't stopped the overflow. I was down there this morning and there was a piece of cloth sticking out. I am going back now to take some pictures.

Directions:

446 Masonic Lane Cave City, AR 72521